

Questionnaire code: **[FIELD 1]**

Survey key: **02494**

Dear Sir/Madam,

Your family has been included by Istat – Italy's National Institute of Statistics – in the sample of families called upon to participate in the 2025 Permanent Census of Population and Housing, which collects information on the main characteristics of the population in Italy. Every year, Istat randomly extracts a list of families residing as at the 1st of January in a sample of Municipalities.

The survey takes place from **6 October to 23 December 2025** and requires you to answer a questionnaire.

Answering the questionnaire is an obligation on the families involved, and a sanction is envisaged in the cases set out in the paragraph headed "Obligation to reply and sanctions", on the following page.

HOW TO ANSWER THE QUESTIONNAIRE

From **6 OCTOBER** to **9 DECEMBER** you can connect to the address <https://raccoltadati.istat.it/questionario> and enter the log-in details contained in the box on the side or use the SPID or CIE of the addressee of this letter.

From **12 November** to **23 December**, if you have not filled out the questionnaire online, you will be contacted by an operator from your Municipality for a telephone or face-to-face interview.

Throughout the entire period of the survey, you can go to the Municipal Survey Centres (CCR), where you can use a PC with Internet access to fill out the questionnaire independently (until 9 December) or through an interview conducted by a municipal operator. Once the questionnaire has been completed, you may download the receipt of completion online or, in the event of an interview with a municipal operator, request a paper copy.

LOG-IN DETAILS

USER CODE
(tax code of the addressee):

Tax Code

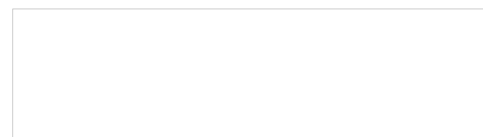
PIN:
[FIELD2]



All information collected is necessary for the production of official statistics on behalf of the country and is processed in full compliance with personal data protection laws and regulations. Participation by your family is essential.

Thank you for your cooperation.

The President



TO RECEIVE HELP

You can receive information and/or support by communicating the survey key **02494** and the questionnaire code shown on the top left corner **[FIELD1]**, through the following channels:

- **toll-free number 1510** (active Monday to Saturday, from 29 September to 23 December, from 9:00 to 21:00)
- email address censimento.lista@istat.it
- form available at <https://contact.istat.it>
- by approaching one of the Municipal Survey Centres set up at the Municipality. Contact details are available at <https://www.istat.it/it/censimenti/popolazione-e-abitazioni>

