

Business Confidence in the Market Services Sector and in the Retail

Trade

November 2011

The seasonally adjusted market services confidence indicator decreased to 85.0 in November (from 87.4 in October). The index increased in Tourism services (to 91.1) and in Business services and other services (to 87.8); decreased in Transportation and storage (to 83.6) and in Information and communication (to 76.3). On a regional basis, confidence worsened in the North West (to 81.7), in the North East (to 85.8) and in the South (to 79.6); the index grows in the Centre (from 90.4 to 90.9).

The seasonally adjusted retail trade confidence indicator decreased to 91.0 in November (from 91.9 in October). The confidence diminished in large scale distribution (moving to 85.0 from 89.2) but, on the contrary, improved in small and medium scale distribution (passing to 99.8 from 96.3 of the previous month).

	2011				
	Jul	Aug	Sept	Oct	Nov
SERVICES CONFIDENCE CLIMATE	93.8	93.9	82.6	87.4	85.0
Assessments on demand	-8	-3	-9	-2	-9
Expectations of demand	1	3	-5	-10	-9
Expectations on economic situation	-22	-30	-48	-35	-37
RETAIL TRADE CONFIDENCE CLIMATE	101.5	96.4	93.7	91.9	91.0
Present business situation	-12	-18	-21	-27	-30
Expected business situation	10	4	2	1	0
Volume of stocks	6	9	12	10	9

Confidence Climate and its component series (index 2005=100 and balances, seasonally adjusted data)

For more details please refer to the Italian version

Date of previous release: 26 October 2011 Date of next release: 29 December 2011

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