

Business Confidence in the Market Services Sector and in the Retail Trade

April 2011

The seasonally adjusted services confidence indicator increased to 97.9 in April (from 97.7 in March). The index by sector improved in Transportation and storage (to 99.8) and in Business services and other services (to 98.2); the indicator worsened instead in Tourism services (to 97.3) and in Information and communication (to 92.5). On a regional basis, confidence declined in the North West (to 95.9) and in the Centre (to 97.5) but improved in the North East (to 97.3) and in the South (to 111.8)

The seasonally adjusted retail trade confidence indicator increased to 104.2 from 100.8. In particular, the confidence strongly improved in large scale distribution (moving to 105.1 from 95.9), but worsened in small and medium scale distribution (the indicator being equal to 106.5 with respect to 107.7 of the previous month).

Confidence Climate and its component series (index 2005=100 and balances, seasonally adjusted data)

	2010	2011			
	Dec	Jan	Feb	Mar	Apr
SERVICES CONFIDENCE CLIMATE	95.3	98.3	99.4	97.7	97.9
Assessments on demand	-8	-4	-5	-11	-4
Expectations of demand	1	6	3	4	6
Expectations on economic situation	-18	-19	-11	-11	-19
RETAIL TRADE CONFIDENCE CLIMATE	106.7	99.9	101.2	100.8	104.2
Present business situation	-9	-14	-13	-14	-10
Expected business situation	19	8	13	13	16
Volume of stocks	4	8	8	9	7

For more details please refer to the Italian version

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