

## drinking water

### abstraction

9.5 billion cubic meters

428 l/day per person

Year 2015

### leakage

47.9%

### use

220 l/day per person

## water supply network

24.8 million (95.8%)  
Year 2018

households declare a connection to public water supply network

14.7 euro  
Year 2017

household average monthly expenditure for water service

2.7 million (10.4%)  
Year 2018

households complaining about irregular water supply

## tap water or mineral water?

7.5 million households  
not confident in drinking tap water  
Year 2018

7 households in 10 buy mineral water\*  
Year 2017

11.9 euro household average monthly  
expenditure for mineral water  
Year 2017

Households who declared the purchase of mineral water in their Expenditure Diary, completed during a period of 14 days in 2017

## satisfaction with the water service

Households satisfied\* with...

\*much or enough satisfied



83.1%

Water pressure level

72.3%

Smell, taste and clarity of water

72.1%

Water meter reading frequency

78.2%

Water billing frequency

61.2%

Comprehensibility of water bills

Year 2018

## marine-coastal bathing waters

Year 2017

67.8% of the Italian coastline monitored to evaluate bathing water quality

93.1% of the monitored Italian coastline with excellent water quality

Puglia and Friuli-Venezia Giulia close to 100%