

# Enterprises and ICT in Italy

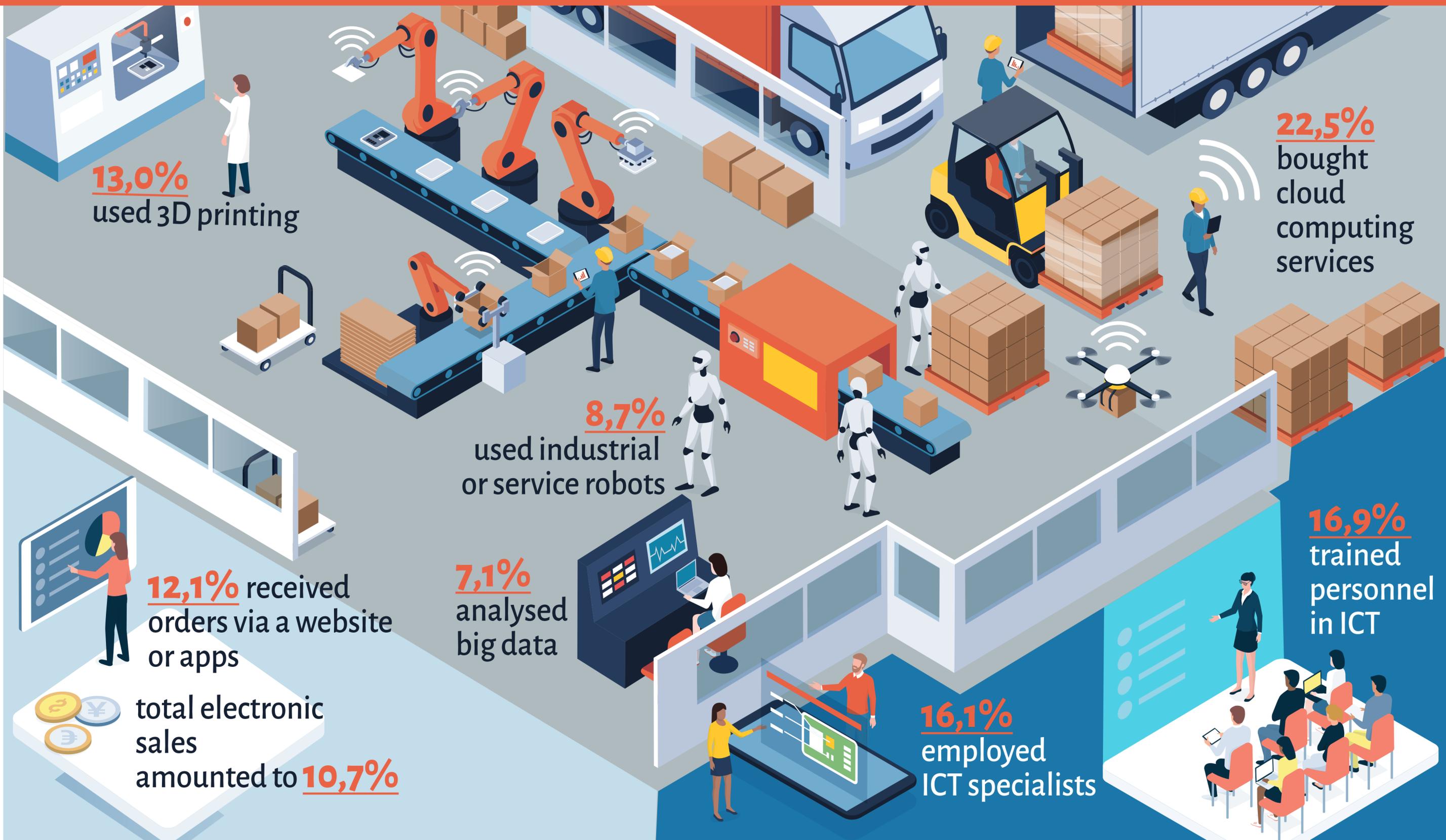
YEAR 2018



**94,2%**  
used fixed  
or mobile  
connection  
to the Internet



**71,4%**  
had a website



**13,0%**  
used 3D printing

**22,5%**  
bought  
cloud  
computing  
services

**8,7%**  
used industrial  
or service robots

**12,1%** received  
orders via a website  
or apps

**7,1%**  
analysed  
big data

total electronic  
sales  
amounted to **10,7%**

**16,1%**  
employed  
ICT specialists

**16,9%**  
trained  
personnel  
in ICT