### World Water Day | 22 March 2019



## drinking water

abstraction9.5 billion cubic meters428 l/day per person

use

**220** I/day

per person

leakage

47.9%

pply netw

24.8 million

**24.8** million (95.8%) Year 2018

households declare a connection to public water supply network

**14.7** euro Year 2017

household average monthly expenditure for water service

**2.7** million (10.4%) Year 2018

households complaining about irregular water supply

#### tap water or mineral water?

7.5 million households
not confident in drinking tap water Year 2018

7 households in 10 buy mineral water\* Year 2017

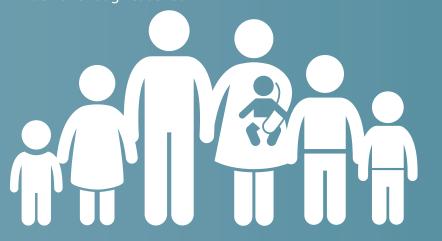
11.9 euro household average monthly expenditure for mineral water Year 2017

Households who declared the purchase of mineral water in their Expenditure Diary, completed during a period of 14 days in 2017

# satisfaction with the water service

Households satisfied\* with...

\*much or enough satisfied



83.1%

Water pressure level

72.3%

Smell, taste and clarity of water

72.1%

Water meter reading frequency

78.2%

Water billing frequency

61.2%

Comprehensibility of water bills

Year 2018

#### marine-coastal bathing waters Year 2017

67.8% of the Italian coastline monitored to evaluate bathing water quality

93.1% of the monitored Italian coastline with excellent water quality